

HealthManager

Metavante's award-winning personal health management solution – making healthcare personal and actionable



Metavante Healthcare Payment Solutions



Personalized



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Making Healthcare Personal and Actionable

The Metavante HealthManager, formerly CapMed's interactive personal health management solution, makes personal health information meaningful for consumers, and enables them to actively manage personal health anytime, anywhere. The solution is:

- **Personalized.** The HealthManager application personalizes the user's experience by driving content and messaging based on the personal profile of the end user. Sophisticated data-sharing capabilities enable users to dictate if, how, and what information should be shared from their PHR.
- **Customizable.** The HealthManager's entire suite of PHR tools can be branded to maintain the partner's look and feel throughout the user experience. Customizable elements include health management tools, content, branding, reminders, alerts, and more.
- **Interoperable.** Metavante's commitment to interoperability includes support of HL7, ASTM, and NCPDP standards. Our solution is IHE compliant for importing and exporting data, and is a leading PHR at both HIMSS and TEPR interoperability showcases. The HealthManager is able to integrate with extensive data sources, including claims information, EMR data, medication history, lab results, and home monitoring device readings, and it supports the Microsoft® HealthVault™, Google Health™, and Dossia® platforms.*

The HealthManager is designed to capture clinically-rich data, enabling users to maintain a complete health history for themselves and their loved ones, and optimize prevention and health maintenance. To ensure easy interpretation of captured data, the platform is problem-oriented, enabling users to track prescriptions and other diagnostic information related to a particular condition, such as diabetes. Key clinical data points, such as blood pressure, are graphed to illustrate trends and highlight significant changes. Robust reporting features enable consumers to extract, analyze, and communicate critical information in numerous ways.

The HealthManager empowers users with a wide array of education and clinical decision-support tools. The PHR dashboard links consumers to a variety of personalized education content – including personalized health education and online access to caregivers. Through customizable

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The Consumer Driven Healthcare (CDH) movement is creating a fundamental change in healthcare delivery and management – new products, technology, administrative and operational platforms, and consumer resources are required to support this healthcare transformation.

An empowered consumer is a bedrock CDH assumption. Consumers need to be empowered with new resources to manage their healthcare responsibilities and their personal health. Personal Health Records (PHRs), which continue to gain prominence as a critical component of healthcare, enable consumers to more effectively track CDH account transactions and personal health history information – and also serve as a conduit to help patients more effectively communicate with physicians and take a more active role in their healthcare.

reminders and alerts, consumers are reminded of important tasks and receive helpful hints to better manage their care. Built-in logic enables the system to proactively alert the patient to values outside of normal ranges or actions that need to be taken. And integration with Metavante's suite of Healthcare Payment Solutions enables consumers to take better control of healthcare expense management.

Multiple Interchangeable Product Offerings

Metavante's suite of PHR solutions optimizes user engagement by offering distinct but interchangeable products. This dynamic suite of products includes online, mobile phone, USB flash drive, and desktop platforms which create a completely interactive, robust product offering that meets consumers' needs on their terms:

- **Emergency HealthManager.** Metavante's Emergency HealthManager enables users to store, update, and access emergency health information securely – so that critical health information is available when and where it's needed most. Emergency HealthManager users are provided a unique URL for direct access to emergency information. Or, our mobile version enables users to securely store, transport, and communicate emergency information via their mobile phone. Additionally, the mobile phone serves as a platform for interactive reminders and alerts.
- **HealthManager.** Metavante's HealthManager is a password-protected, patient-controlled PHR – available in online, desktop, mobile, and USB versions. The online solution allows users to access and manage their personal health information from anywhere they have Internet access, at any time of the day or night. The desktop solution, distributed via a CD-ROM, serves as a great tangible marketing tool and loads the PHR onto the user's desktop computer. The mobile version gives users the flexibility of accessing their personal health information via their mobile device. Meanwhile, the portable version is fully housed on secure USB Flash drive technology, allowing users to manage and communicate health information from their key chain via any USB-enabled computer. All versions are Web-enabled to support sending and receiving information.

- **HealthManager.** The integration of a PHR into Metavante's HealthCare Payment Solutions portfolio creates a truly comprehensive CDH solution set that combines health and wealth management. HealthManager integrates with Metavante's Health & Financial Network solution, enabling claim feeds directly from the payer and eliminating the need for manual/double entry by the consumer. Likewise, integration with BenSoft, Metavante's CDH benefit account administration platform, enables transactional feeds from consumers' tax-sheltered benefit accounts and helps track healthcare spending and savings – in addition to their personal health information. By bringing together health and wealth information, and making it readily accessible, Metavante empowers consumers to take a more active role in their healthcare.

With over one million PHRs in the market, Metavante's HealthManager solution enables organizations to make health information personal and actionable for end users, thereby improving results, supporting better health, and reducing costs.



